

FAQ & maintenance guide

HE-2000 & HE-3000



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Before working on the system:

- 1. Work safe, use preventive measures to work safely on the system.**
- 2. Only work on hydraulics when the person is certified**
- 3. Always lock the mechanical system before removing parts**
- 4. Always lock all wheels of the system**
- 5. Never work alone on the system**
- 6. Read the original product manual first**

Good to know:

- 1. A new system needs new oil after the first 6 months of use**
- 2. Always use correct oil for the system, always contact Audipack for selecting the right oil type.**

The Liftomatic does not hold the position and slowly lowers.
After a certain amount of use the oil in the system must be replaced. The Liftomatic is equipped with a high precision valve. When the oil contains dirt particles it may pollute the valve & system.

Solutions:

1.

Let the system run for a 10-15 times up and down; the oil will warm up a little bit and may flush / clean the valve.

2.

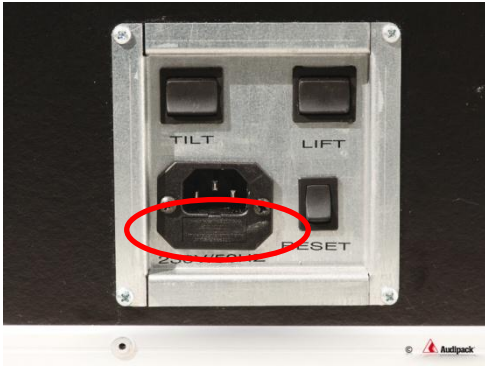
Replace the oil and have the system cleaned.

The electric valve can be removed and cleaned. Have this done by an hydraulic professional.

The Liftomatic does not move up and down.

Solutions:

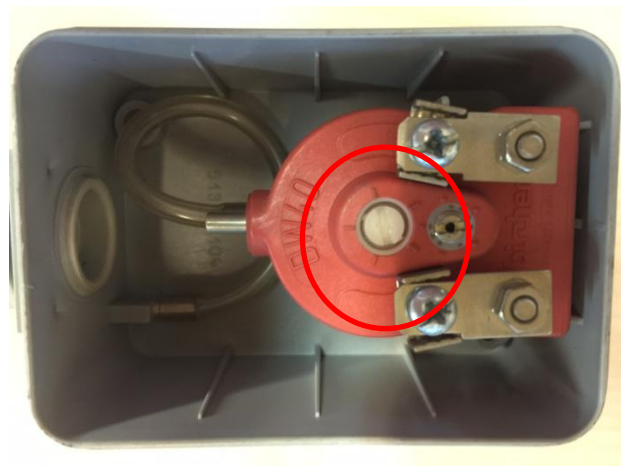
1. Check the fuse in the control panel, a 10A fuse must be installed.
2. Check the fuse at the control PCB (located in the system).



The Liftomatic does not move down.

Solutions:

1. Check the cable connections to the “reset” button and pneumatic switch.
2. Check the pneumatic switch below the platform. After a certain amount of time it may be needed to re-calibrate the sensitivity. Set the screw (gently) and test by pinching the rubber profile mounted below the lifting platform. The Reset switch should release the down direction.



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